

**Newington Primary School
(Nursery Class)**

Hospital Road,
ANNAN.
DG12 6LA

Any enquiries please contact
Mrs Susan Gallagher
Nursery Manager
Telephone 01461 625022
gw19gallaghersusan.ea@dumgal.sch.uk

2.10.20

Dear Parent / Carers

I am writing to give you all a response and actions put in place from our Parent Survey on Settling In. This was part of our measures to ensure communication was kept open and 2 way during the restricted access to nursery based on government guidance on re-opening of nurseries.

Firstly, thank you to everyone who completed the survey. There were 31 responses out of 36. This gave me a good variety of information, feedback and things to consider for improving the experience for you and your child.

The overall feedback was very positive with all parents feeling their child is happy, supported, and safe and protected in nursery.

At the time of the survey 7 parents felt they had not received direct feedback on how their child was settling in so key workers/senior practitioner and myself now take time to speak to every parent across a period of a week or two at home time to chat about how your child is doing.

A parent felt they did not know what activities their child was enjoying at nursery so I have introduced 'Ask me About' stickers to encourage conversation after nursery about something particularly good that your child has learned or enjoyed that day that staff have spoken to them about. When our 'Evidence Me' Learning Journals are 'live' after October holiday, parents will be able to see observations and photos of their child at nursery each week.

A parent felt the sole choice of a filled roll lunch was very limiting. This was out with of our control and I am pleased to say has progressed now to a hot choice, filled roll or a baked potato for all children with a view to the full menu being in place in January. I am very pleased that all children are having the free lunch and enjoying trying new and different foods with their friends.



A few parents (2) were concerned about the lack of social distancing at drop off and pick up times. I have sent out messages on the app to request parents line up along the fence to support a 2m distance between families and am pleased and grateful to parents for adhering to this to improve social distancing at drop off time. At pick up time I have ensured I am regularly out in the playground to politely remind parents to stay 2m meters apart for the consideration of all families in each bubble.

A few parents (3) were concerned about younger siblings having to wait in the rain at pick up and drop off times. As we currently do not have a shelter for parents to wait in and are restricted to staggered start / finish times we are unable to offer an easy solution. It would be helpful if your arrival coincided with your child's start and finish times to minimise the waiting time for yourself and younger siblings.

If you have any further questions about your child's experience at nursery or the actions taken in response to the survey please contact me directly on 01461 625022

Yours faithfully,

Susan Gallagher

Nursery Manager