

Video Meeting Information for Parents

(There's also a video training video here: <https://youtube.com/watch?v=L54s1utDNqE>)

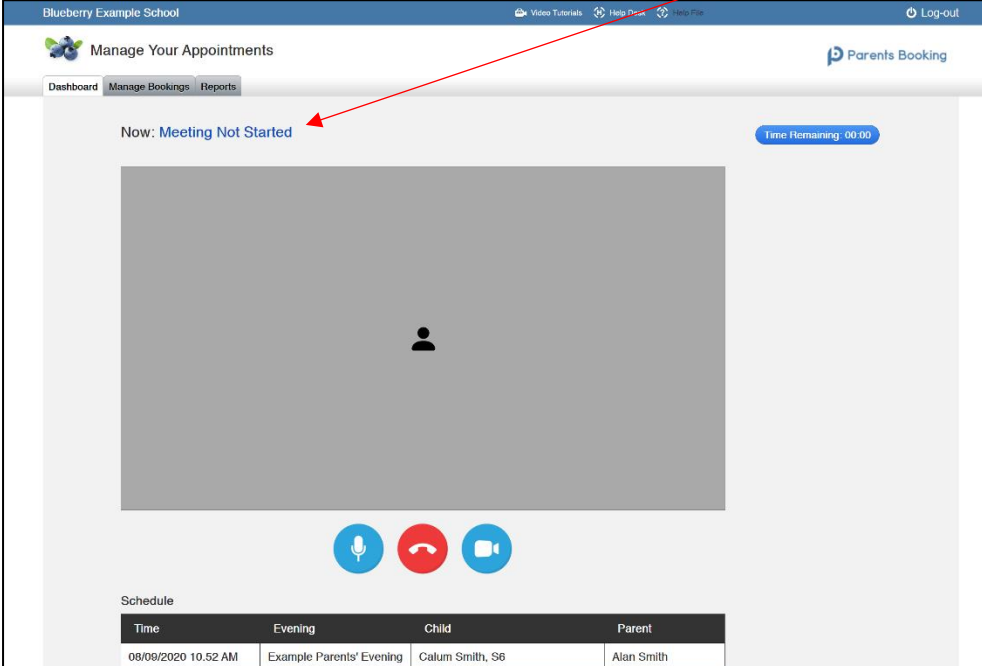
1. Login and make your appointments as normal
2. On the day of the parents' evening, login to Parents Booking just like before. This time there will be a "join Video Meetings" button which you need to click, to join your video meetings. These appointments will exactly match what has been pre-booked.

Participants must use a computer/device which has a webcam and microphone. We suggest also using Chrome on a PC/laptop and Android smartphone/tablets, and use Safari on an iPhone/iPad, however below is the official compatibility:

You must use one of the below device and internet browser combinations for the video meeting technology to work:

- **Apple iPhone/iPad (must be iOS 11+):** Safari
- **Android phone/tablet:** Chrome or Firefox
- **Linux computer:** Chrome or Firefox
- **Microsoft Surface:** Chrome or Firefox
- **Mac computer:** Safari, Chrome or Firefox
- **Windows computer:** Chrome, Firefox or Edge (but only the new Edge Chromium, not the old Edge)

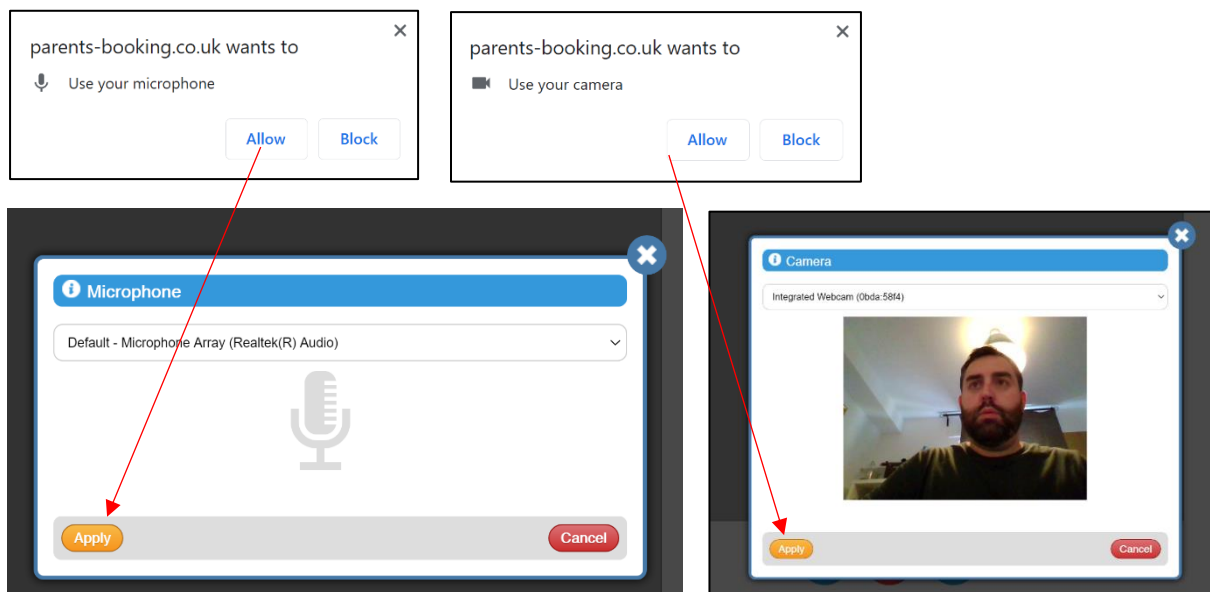
3. When you click "Join Video Meetings", you will be shown a "Meeting Not Started Yet" message, until the instant your appointment is due to begin.



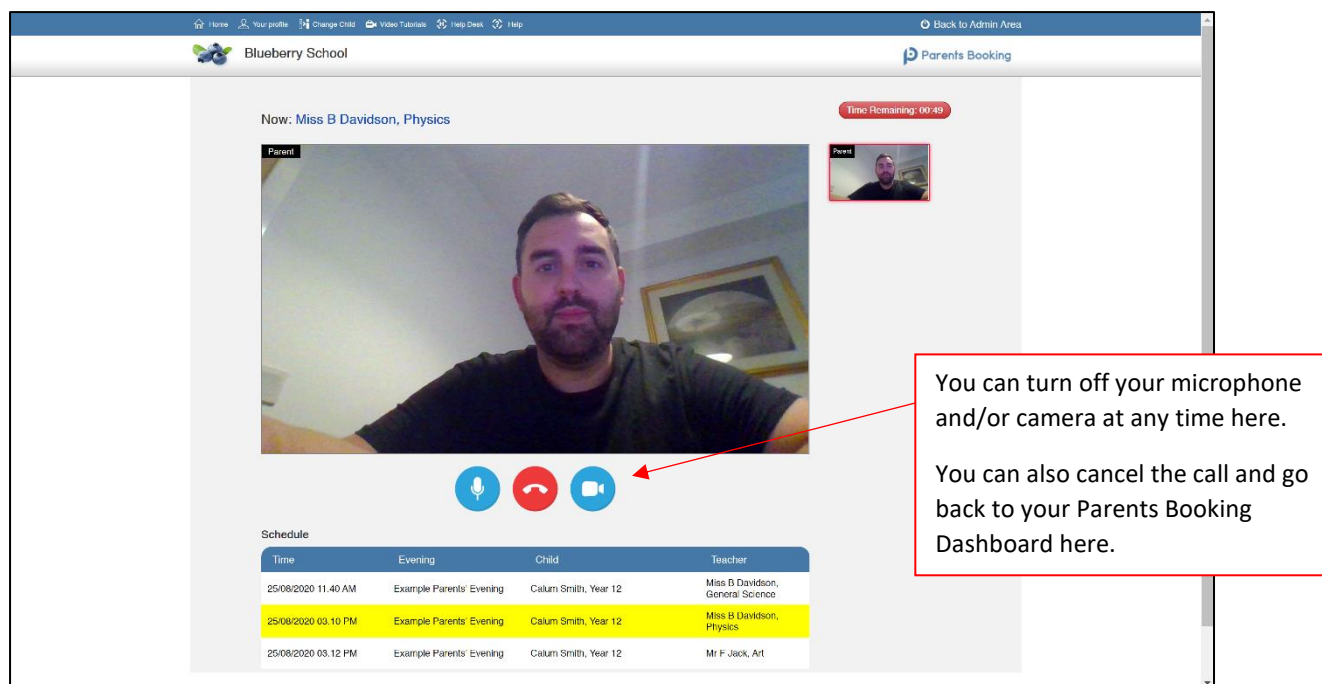
The screenshot shows the Parents Booking interface for Blueberry Example School. The page title is "Manage Your Appointments". The main content area displays "Now: Meeting Not Started" with a red arrow pointing to it. A "Time Remaining: 00:00" indicator is visible in the top right. Below the main content is a video meeting control panel with icons for microphone, mute, and video. At the bottom, there is a "Schedule" table.

| Time | Evening | Child | Parent |
|---------------------|--------------------------|-----------------|------------|
| 08/08/2020 10.52 AM | Example Parents' Evening | Calum Smith, S6 | Alan Smith |

4. When the time of your first appointment starts, and provided the teacher is also ready for the meeting, your meeting will start. Before you can talk, you will need to provide permission to your internet browser to use its microphone and webcam. You will be asked for permission by your internet browser, and then shown a 'pop-up' which asks which microphone, and then which webcam, you want to use. Press 'Allow' and 'Apply' for all of these.



5. Once you have provided permission to the microphone and webcam, your video meeting will start.



6. Appointments follow on automatically. Your schedule is shown at the bottom of the page. Once one appointment has finished the next will start instantly, and you do not need to change web page.